

# Privacy Policy for Voices of Central Asia

At Centralasiengrupperna (defined here as “We”, “Us” or “Our”), We respect the privacy of our Users and are committed to protecting Your personal data. This Privacy Policy sets out how We collect, use, maintain and disclose information collected from users (defined here as “User”, “You”, “Your”) of Our mobile application “Voices of Central Asia” (defined here as “Application”).

If You choose to use the Application, You agree to the collection and use of information in relation to this policy. The personal Information that We collect is used for providing and improving the Application. We will not use or share Your information with anyone except as described in this Privacy Policy.

Effective date of Current Policy: December 21, 2022.

## Information Collection and Use

For a better experience, while using our Application, We may require You to provide Us with certain personally identifiable information. Personally identifiable information may include, but is not limited to:

- Usage Data
- Email address

The information that We request will be retained by Us and used as described in this privacy policy.

The Application does use third-party services that may collect information used to identify You. Links to the privacy policies of third-party service providers used by the Application:

- Google Play Services
- Unity

## Log Data

Whenever You use our Application, in the case of an error in the Application We collect data and information (through third-party products) on Your phone called Log Data. This Log Data may include information such as Your device Internet Protocol (“IP”) address, device name, operating system version, the configuration of the app when utilizing our Application, and other diagnostic data.

## Cookies

Cookies are files with a small amount of data that are commonly used as anonymous unique identifiers. These are sent to Your browser from the websites that You visit and are stored on Your device's internal memory. The Application does not use these “cookies” explicitly. However, We may use third-party code and libraries that use “cookies” to collect information and improve their services.

## **Data Usage**

We may collect and use Your personal information for the following purposes:

- To run and operate our Application;
- To improve customer service;
- To improve our Application;
- To send periodic emails.

## **Service Providers**

We may employ third-party companies and individuals to facilitate our Application; to perform Application-related services or to assist Us in analyzing how our Application is used.

These third parties have access to Your Personal Information. The reason is to perform the tasks assigned to them on Our behalf. The third parties are obligated not to disclose or use the information for any other purpose.

## **Player Feedback**

If You contact Us with a comment or query, We keep a copy of any personal information You provide, so that We are able to respond to Your comments and questions and provide You with player support. If You contact Us directly for any reason, We keep a copy of that correspondence.

## **Security**

The security of Your Personal Data is important to Us, thus We are striving to use commercially acceptable means of protecting it.

## **Retention of Your Personal Data**

We retain Your Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy.

We will retain Usage Data for internal analysis purposes. Usage Data is generally retained for a shorter period of time, except when this data is used to strengthen the security or to improve the functionality of Our Application, or We are legally obligated to retain this data for longer time periods.

## **Links to Other Sites**

This Application contains links to other sites. If You click on a third-party link, You will be directed to that site. Note that these external sites are not operated by Us.

Therefore, We strongly advise You to review the Privacy Policy of these websites.

We have no control over and assume no responsibility for the content, privacy policies, or practices of third-party sites or services.

## **Children's Privacy**

The Application does not address anyone under the age of 13. We do not knowingly collect personally identifiable information from children under 13 years of age. If We discover that a child under 13 has provided Us with personal information, We immediately delete it from our servers. If You are a parent or guardian and You are aware that Your child has provided Us with personal information, please contact Us so that We are able to do the necessary actions.

### **Changes to This Privacy Policy**

We may update our Privacy Policy from time to time. Thus, You are advised to review this page periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page. We will notify You of any changes by posting the new Privacy Policy on this page.

### **Contact Us**

If You have any questions about this Privacy Policy, You can contact Us:

- By email: [info@centralasien.org](mailto:info@centralasien.org)
- By visiting this page on our website: [centralasien.org](http://centralasien.org)